



# Corporate Presentation:

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***infotroop***  
*infoTroop IT Solutions Pvt. Ltd.*



### End User Computing:

End user computing refers to the technologies and tools that enable individuals or end users to perform their work tasks and activities using computer systems and applications. It focuses on providing a user-friendly and productive computing environment for end users within an organization.



### Datacentre Management:

Datacenter management refers to the process of overseeing and controlling the operations and infrastructure of a datacenter facility. Datacenters house critical IT infrastructure, including servers, networking equipment, storage systems, and other hardware, to support and deliver various digital services and applications.



### Data Security Solutions:

Data security solutions refer to a range of technologies, practices, and processes designed to protect sensitive data from unauthorized access, theft, loss, or damage. These solutions are crucial for organizations to safeguard their valuable information assets and maintain the privacy and integrity of data.



### Virtualization & Cloud:

Virtualization and cloud computing are closely related concepts that have transformed the IT landscape in recent years. While they are distinct, they often go hand in hand to provide flexible and scalable infrastructure and services.



### Asset Inventory Management:

Asset inventory management refers to the process of tracking and managing an organization's assets throughout their lifecycle. It involves recording and organizing asset information, tracking their location and status, and ensuring optimal utilization and maintenance.



### Software License Compliance:

Software license compliance refers to adhering to the terms and conditions specified in software license agreements. It involves ensuring that an organization is using software within the boundaries set by the licensing agreements, including restrictions on installation, usage, and redistribution.



### Annual Maintenance Contract:

AMC is a service agreement between a customer and a service provider. It outlines the terms and conditions for the maintenance and support of a product or system over a specific period, typically one year. AMCs are commonly used for IT equipment, software, machinery, or other technical systems.



### Facility Management Services:

FMS refer to the management and maintenance of the physical infrastructure and operational needs. It involves a range of activities and services to ensure the smooth and efficient operation of the facility while creating a safe and comfortable environment for occupants.





### Application Management:

Application management refers to the ongoing process of managing software applications throughout their lifecycle, from development and deployment to operation and maintenance. It involves a range of activities and practices to ensure the effective performance, availability, and security of applications within an organization.



### Database Management:

Database management refers to the process of organizing, storing, and maintaining structured data in a database system. It involves various tasks and practices to ensure the efficiency, integrity, and security of data within an organization.



### Analytics & Information:

Analytics and information refer to the process of gathering, analyzing, and interpreting data to gain insights and make informed decisions. It involves using various techniques and tools to transform raw data into meaningful information that can drive business strategies, optimize operations, and improve decision-making.



### Web Development:

Web development refers to the process of creating and maintaining websites and web applications. It involves designing, coding, testing, and deploying websites to meet specific requirements and deliver a seamless user experience.



### Cloud Services:

CS are known as cloud computing, refer to the delivery of computing resources, including servers, storage, databases, networking, software, and analytics, over the internet on a pay-as-you-go basis. Cloud services enable organizations to access and utilize these resources without the need for investing in and maintaining on-premises infrastructure.



### Mobile Applications:

Mobile applications, also known as mobile apps, are software applications designed to run on mobile devices such as smartphones and tablets. Mobile apps offer various functionalities and services to users, ranging from productivity tools and entertainment to e-commerce and social networking.



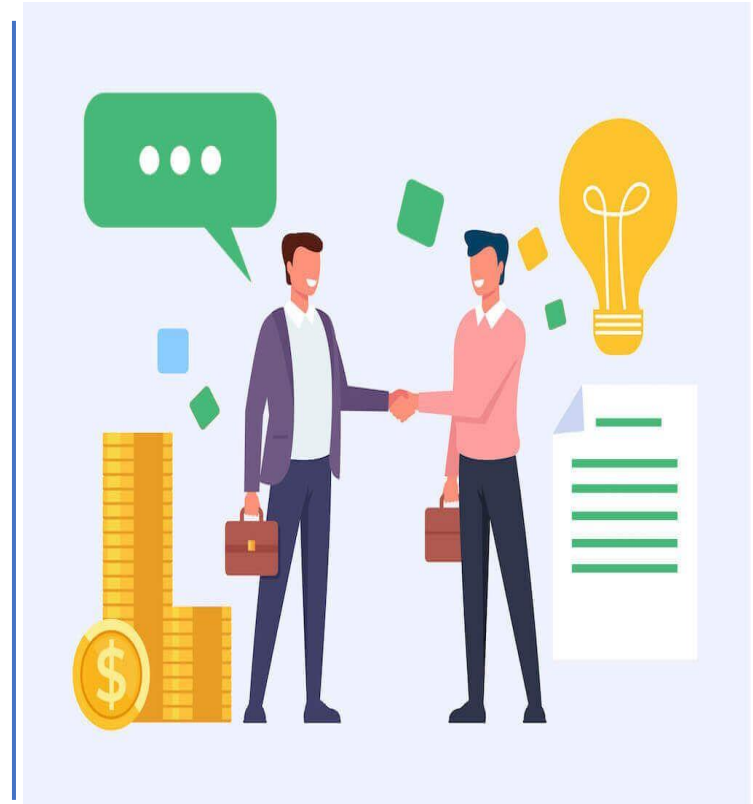
### Business ERP:

Business ERP refers to a suite of integrated software applications that support and automate core business processes and operations within an organization. ERP systems provide a centralized database and a unified view of various functions.



### Knowledge & Education:

Knowledge and education are interconnected concepts that involve the acquisition, understanding, and application of information and skills. Knowledge refers to the information, facts, and skills that individuals possess, while education is the process of facilitating learning and acquiring knowledge through formal or informal methods.



## Endpoint Solutions



Desktops/ Laptops/ Tablets/ Mobile/  
Workstations/ MacBook/ iPhone/  
iPad

## Printers And Print Management



- Managed Print Services
- Document Management Solutions and Services



## Software's & Licenses:

- Procurement and Sale
- Installation & Configuration Support

## Virtualization & Cloud Solutions



- Desktop/ Workstation virtualization
- Graphics Virtualization
- Data center Virtualization and Cloud Migration

## PC Visor And MDM



- Monitoring systems on network
- Remote control, Patch management
- Mobile Device Management (MDM)



# End User Computing:

## Application Management:

Our outcome driven application management services integrates next generation technology to existing business landscape.



## Business ERP & CRM:

Our ERP solutions helps customers to manage everything from accounting and CRM to supply chain management and purchasing.



## Cloud Solutions:

Leverage our cloud management services and solutions to lower the overall software and infrastructure ownership cost.

## Web Solutions:

We design and customize web solutions that speak about your business effectively and inspire your target customers to take action



## Analytics & Information:

Use our extensive experience in converting raw data into information thereby creating a valuable business asset



## Knowledge & Education:

Use our extensive experience in converting raw data into information thereby creating a valuable business asset.

# Software Development:



## Server

Manage Solution and Determine  
Corrective action

Deploy Solutions

Design Entry Level to Enterprise Level  
Solutions



## Storage

Assessment and Audit Service

Modernize Storage Infrastructure

Storage Consultancy Solution



## Network

Risk Assessment Service / Audit Service

Build Install & Integrate service

Commissioning and Testing



## Backup

Manage & Monitor Implemented Solution

Install & Configure backup & Archival policy

Review existing backups

**Server, Storage and Network Solutions:**



## End Point & Server Security

End Point Protection

Patch Management

Sync Security Heartbeat

Virtual Patching Solutions

## Perimeter Security

Next Generation Firewall

Intrusion Prevention System (IPS)

Proxy and Content Filters

Email Security

P2P; SSL VPN

Firewall Policy Analysers/ Optimizers

## Data Security Solutions

Data Loss Prevention

Information Rights Management

Web Application Firewall (WAF)

Mobile Device Management (MDM)

Multi-Factor Authentication

## Specialised Security

Advanced Persistent Threat (APT) Defense Solutions.

Security Incident and Event Management (SIEM)

Change Control and Audit/Compliance Monitors

VA/PT (Vulnerability Assessment/Penetration Testing)

Cloud Access Security Brokers (CASB)



## SERVER

VMWare ESXi Virtualization & Datacenter Migration.

Microsoft Hyper-V

Datacenter Migration on Microsoft Azure & Hybrid Deployment



## STORAGE

Data store Creation and Management in VMWare vSphere.

VMWare Hyper Conversion

Microsoft Hyper-V

VMware Virtualization and Cloud implementation



## Microsoft 365

Office 365 implementation.

Microsoft Exchange Online Configuration

MS One Drive Configuration

SharePoint Implementation

Mobile Device Management

Data Loss Prevention/ Threat Management  
Skype for business



## Backup-as-a-Service

Regular testing, ensuring the service is always on top form.

Meet service levels with flexible recovery options

Centralize backup Management

Simplify disaster recovery with in-the-cloud recovery



IT asset inventory management refers to the process of tracking and managing the IT assets within an organization. IT assets include hardware devices such as computers, servers, routers, switches, printers, and mobile devices, as well as software licenses, digital assets, and other IT-related equipment.

Here are some key aspects and best practices involved in IT asset inventory management:

- ❖ Asset Discovery:
- ❖ Asset Tracking:
- ❖ Asset Information:
- ❖ Software License Management:
- ❖ Regular Audits:
- ❖ Asset Lifecycle Management:
- ❖ Security and Vulnerability Management:
- ❖ Integration with IT Service Management (ITSM):
- ❖ Documentation and Documentation Management:
- ❖ Automation and Integration:

Effective IT asset inventory management enables organizations to optimize IT spending, improve asset utilization, minimize security risks, and ensure compliance. It helps in planning for technology refresh cycles, tracking software licenses, mitigating security vulnerabilities, and providing accurate information for budgeting and decision-making.



Software license compliance refers to the adherence and compliance with the terms and conditions set forth in software licenses. It ensures that organizations are using software within the boundaries of the licensing agreements, which may include restrictions on installation, usage, redistribution, and the number of authorized users.

Here are some key aspects and best practices related to software license compliance:

- ❖ License Agreement Understanding:
- ❖ License Tracking:
- ❖ License Procurement:
- ❖ License Allocation:
- ❖ License Renewals and Updates:
- ❖ Software Audits:
- ❖ License Optimization:
- ❖ Software Asset Management (SAM):
- ❖ Employee Education and Awareness:
- ❖ Vendor Relationships:

Non-compliance with software licenses can lead to legal and financial risks, including penalties, fines, and reputational damage. It is crucial for organizations to have robust license management processes in place to ensure compliance, optimize software spending, and mitigate risks associated with unauthorized software use.



Partnership and technologies we are working on:

## Valuable Customers:

(150 Plus Active Customers & 350 Plus Total Customers)

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Thank You